



राज ऋषि भर्तृहरि मत्स्य विश्वविद्यालय, अलवर

(प्रशासनिक भवन - ग्राम-हल्दीना, पोस्ट-मालाखेड़ा, अलवर, राजस्थान - 301406)

Phone : 0144-2730321, 2980046 Email - matsyauniv.alwar@gmail.com
website : www.rrbmuniv.ac.in

क्रमांक :- राऋभमवि/अल/साप्रवि/2025/ 1248

दिनांक :- 15/11/2025.

LIMITED BID

Notice Inviting Bid No: 02/2025-2026

Raj Rishi Bhartihari Matsya University, Alwar invites limited bid under Rajasthan Transparency in Public Procurement Act, 2012 & Rules, 2013 for supply/hiring of following goods/services from experienced, technically and financially sound & reputed bidders fulfilling eligibility criteria as described in the bid document as appended below :-

Name of Equipment/Service	Estimated Cost (Rs.)
University Website Redesigning, Redevelopment, Hosting on Cloud Server, Annual Maintenance of the website by a qualified Web developer and SSL certificate, as per scope of work.	1,50,000/-

SCHEDULE OF IMPORTANT DATES FOR LIMITED TENDER

S. No.	Events	Date
1.	Start Date for downloading of Tender Document	Date:- 15-11-2025
2.	Website for downloading Tender Document	https://sppp.rajasthan.gov.in https://www.rrbmuniv.ac.in
3.	Last Date & Time for submission of Bid in sealed envelope (Hard Copy)	Date:- 22-11-2025 up to 12:00 pm.
4.	Date & Time for opening of Technical Bids	Date:- 22-11-2025 at 02:00 pm.
5.	Date & Time for opening of Financial Bids	After Opening of Technical Bids (Only for qualified bidders)

NOTE:

1. If the Bid is not opened on the above date due to unforeseen Circumstances, then the next working day will be considered as Bid opening date.
2. The procuring entity reserves the all the right to cancel the bid process and reject or cancel all of the bids.
3. The bidder shall be responsible for the Third Party Audit from CERT empanelled firm on the orders received from the University for which the payment to the bidder shall be done separately (not included in the rates of the bid)


REGISTRAR



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TECHNICAL BID FORM (PartA)

University Website Redesigning, Redevelopment, Hosting on Cloud Server, Annual maintenance of the website by a qualified web developer and SSL certificate, as per scope of work.

Bidder has to submit the technical bid with supporting documents in as a separate envelope as prescribed under special terms and conditions, marked as part "A" and financial bid in a separate envelop marked as part "B". Both the envelops should be sealed separately.

S. N.	Particulars	Information to be Provided by the Bidder	Enclosure Page No.
1	Name of the Bidder		
2	Whether the bidder is a company/ proprietary firm/ partnership firm (attach relevant document)		
3	Complete address & Mobile number		
4	Telephone Number (Land Line) & Fax Website & E-mail Address		
5	Contact Person Authorized bid Signatory		
6	GST Registration Number & date (Enclose copy of registration)		
7	PAN number (Attach copy)		
8	No of years experience In providing IT Solutions / Services (Attach Work Orders)		
9	Minimum Qualification of a developer (Attach Proof)		

[Handwritten signatures]

10	List name and address of Govt. University & Govt. organizations where bidder has carried out similar work/ services. (Copy of the orders / audit certificate should be attached)		
11	Bidder must have experience of IT work in any 2 State funded government Universities (Attach Work Orders/Experience copy)		
12	Firm Should be at least 5 years Old and have valid ISO_27001-2013, ISO_9001-2015 and CMMI Level 3,5 (Attach Proof)		

I have read all the terms and conditions of the tender, Scope of the work and other information provided in the Tender document. I hereby agree to abide by the same.

Signature of the Bidder with seal

[Handwritten signatures and initials]



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ELIGIBILITY CRITERIA

The following criteria must be fulfilled by aBidder:-

1. The bidder must be a company/firm registered under the India Company Act, 1956 or a proprietary firm or a firm registered under partnership Act 1932. No consortium is allowed. Necessary certificates must be enclosed.
2. The bidder must have been in the business of providing Information Technology Services in Government Universities.
3. The bidder must have experience on any 3 State funded government Universities during last five financial years to the date of issuance of NIB. (Attach work orders).
4. The bidder must have carried out work of web hosting and maintaining the Website of any one state funded Govt. Universities of Rajasthan during last five financial years to the date of issuance of NIB out of which the work have been carried out in a state university (Attach work orders).
5. Firm has to provide a dedicated web developer profile of a candidate along with the bid who has experience on web designing, development of more than 5 financial years to the date of issuance of NIB and who will be deputed in office of the firm. The minimum Qualification of a developer must be M.Tech/MCA/Msc.IT.
6. The firm must have necessary GST registration with Govt. Copy of registration should be attached with technical bid.

Special Terms and Conditions:-

1. Services will be taken as per University's requirements.
2. Quoted rate will be valid for One year. The AMC/ARC may be extended up to three months/issuance of new work order issue which ever as earlier.
3. Bidder must quote rates including of all taxes.
4. Final Payment will be made on submitting the invoice after successful hosting migration.
5. For all exigencies, a working landline/mobile number for handling the same should be provided for contact. This number should be available 24x7.
6. In case of urgent matters updating/uploading will have to be done on very short notice without fail.
7. The procuring entity reserves the complete right to cancel the bid process and reject any or all of the bids without citing any reasons.
8. The firm should have sufficient manpower to ensure 24x7, 365-day availability for updates and maintenance.
9. Updates will be provided by the designated nodal officer through email.

[Handwritten signatures and initials]

1. Payment terms

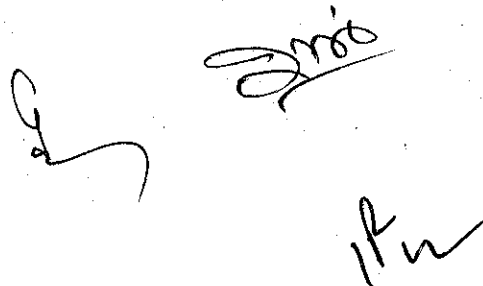
- I. The firm will submit the certificate stating successful implementation, migration and operational of the application after security scanning of all pages.
- II. The firm will have to produce in necessary certificate about cloud service and which will be verified by the web administrator.
- III. The payment of web server hosting will be released on successful implementation and migration of the application to the cloud server and making it operational.
- IV. AMC charges to be paid on half yearly basis.

2. Penalty

- I. Rs.1000/-per hour will be charged as penalty for down time if the down time is more than 24 hrs in a year.
- II. Rs. 500/- will be deducted for each case of not updating web pages within prescribed time period.

I have read all the terms and conditions of the tender, Scope of the work and other information provided in the Tender document. I hereby agree to abide by the same.

Signature of the Bidder with seal

The block contains three handwritten marks. On the left is a stylized signature. In the center is another signature, possibly reading 'Sri'. On the right are the initials 'IP' followed by a flourish.

SCOPE OF WORK

(1) Website maintenance

1. Website updation. Periodic automated backups. Security scans on each pages Time to time development of modules when ever required
2. Daily Maintenance and updation of information on the website by information assistant/developer on daily basis. The important updation has to be made immediately any time 24*7 and 365 days a year.
3. **Other updating** have to be done between 09.00 AM to 8.00 PM on all working days for the following work: Receive all notifications/Sanctions/circulars/orders issued by the University and sent via email upload above documents under Notifications Circulars/Orders etc.
4. Required to update information within 24 hrs from issue of orders notification or receipt of information's.
5. Maintain the record of updation modifications, replacements of information modified etc. old information must be backed up, Monthly backup of complete website information archive of the web server.
6. Removal of outdated information, and links to out dated information from website. Testing and checking of links. Orders, notifications, circulars etc to Deans/Directors./Head of departments/in charges etc.
7. The Approved agency must make arrangement to upload information marked urgent received from Registrar, VC secretariat, Comptroller, Dean/Directors/Head of the departments during 5 PM to 10PM through E-mail on the same day within one hour from receiving information.
8. Uploading photos/videos on the website, required to provide a E-mail account, mobile number for contact and sending information related to web updation. Complete work related to operation, maintenance and updation or website of the University. All updation/publishing work must be made only with the approval of web Administrator.

(2) CloudServer Hosting

1. The web server provided for the web hosting must be using a web servers located in India. Web hosting service providers with high band width and high-level security for the web hosting.
2. Data Centre Compliance
 - 1) Location; On should be in India.
3. Required Certification for Data Centre as per technical Specification
 - 24/7SupportfromServerprovidingparty.
4. The Cloud server must be hired for 1 year for web site hosting, data storage and data backup to secure pages.
5. Transferring all the contents of the current website to the web server hired and managing the web server using the control panel for the University for Operation with maximum efficiency and security for complete web hosting work for a period of one year.
6. The maximum time of uploading on the website should be 24 hours or as per case to case basis.

3)SSL Certification

EVSSL Certificate for 1 Year, (allocation, installation and monthly review.)



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FINANCIAL BID

(PartB)

Bidder has to submit the technical bid with supporting documents in as a separate envelope as prescribed under special terms and conditions, marked as part "A" and financial bid in a separate envelop marked as part "B". Both the envelops should be sealed separately.

1. Name of Work:-University Web Hosting,Website Maintenance and SSLCertificate
2. NIB No..... Dated.....
3. Name and address of the Bidder:

S. No.	Name of Item	Specifications	Unit Rate (Rs.)For services	GST (In Rs.)	Total Amount (In Rs.)
1	Web Server Hosting services	<p>The Managed web server/Cloud Server provided for the web hosting must be using web servers located in India as per Govt of India and IT Advisory.</p> <p>Minimum configuration of Server for managed services The web server provided for the web hosting must be using web servers located in India through one of the top ten Web hosting service providers with high bandwidth and high Level security for the web hosting.</p> <p>Cloud Server must have following or better specifications Intel® Turbo Boost Technology Intel® Hyper-Threading Technology Memory :4GB DDR 4RAMorhigher Hard Disk: 512 TB SSD Drive (Solid State Drive) Operating System: Linux RAID:RAID Control Panel: C Panel / WHM. SSL Certificates: SSL for rrbmuniv.ac.in Spam Experts Spam Filter 24/7Support.</p>			

		<p>Other Responsibility Maintenance of Server, Security Scan, Port Blocking, DDos protection, 27x7x365 Days Support, Virus definition update, Periodic backups.</p> <p>Technical Support: Server Provider must have team of IT professional i.e. developers to resolve any issue 24x7 occurred with application, data or server.</p> <p>Special Terms and conditions All the services will be provided efficiently and all information related to security must be kept confidential.</p>			
2	SSL Certificate	EVSSL Certificate for 1Year, (allocation, installation and Monthly review.			
3	Website Maintenance.	<p>24x7x 365 Days website updation by a qualified (MCA/ M.Tech / B.Tech) Developer with experience of at least 5 years in this field.</p> <p>Candidate must have experience in updation of University websites so he/she has the knowledge how universities work. (CV of staff to be submitted to Nodal Officer)</p> <p>Direct number of developer and one senior person from firm must be provided.</p> <p>Monthly website review must be done.</p> <p>The firm has to work with coordination of Nodal Officer and make changes as per instructions.</p> <p>The Firm has to send representative to resolve issues as and when required.</p> <p>Vulnerability Assessment Penetration Testing White Box Testing Black Box Testing Gray Box Testing</p> <p>Issue of Certificate by Cert-In Empanelled Agency</p> <p>Vulnerability assessment, debug and resolve issues, Retest all above until all the issues are resolved</p>			
Grand Total (in figures and words)					

Note:-All the items/services provided to a single agency or company only
I have read all the terms and conditions of the tender, Scope of the work and other information provided in the Tender document. I hereby agree to abide by the same.

Signature of the Bidder with seal

Handwritten signature and initials, including a large 'G' and 'RL'.